



10123 - 103 AVENUE

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PEACE RIVER, AB
T8S1J8

Contracts : FGP60040

Buildings: 1
Units: 2

Otisline No -

Sales Rep:
Sales Rep Contact:

Sales Rep Email

English 800-233-6847, Français
800-238-6847
JIGNESH BULSARA
1-780-444-2900

jignesh.bulsara@otis.com

Contracts: FGP60040

Service Call

A service call is defined as a request from a customer or Otis REM® expert for an unscheduled service visit. A service call is closed once the work is reported as completed by the Otis mechanic.

EP - Equipment Problem CP - Other: Vandalism, water damage, etc. IN - Investigation FD - Flexibility Demand Calls

Building: HERITAGE TOWER FGP323775

Caller	Placed	Unit ID Unit Name	Type	Service Call	Mechanic	Dispatched	Arrived	Closed	Resolution
KATHY NAKONECHMY/LODGE MGR:	05/01/2013 12:21:00	C90048/H/R ELV	EP	H/R ELV,STK ON MAIN FLR,DRS ARE OPNING & CLSNG,NO PASS,RTCB TDY	NEUFELD, RODNEY (FGP 1)	05/01/2013 12:33:00	05/01/2013 14:45:00	05/01/2013 18:00:00	ADJUSTED HOISTWAY DOORS - INTERLOCK/ELECTRICAL
CATHY MACISNICK/MGR:	04/25/2013 15:56:00	C90048/H/R ELV	EP	H/R ELV, GETTING STK ON FLRS, RUNNING SLOWLY, STK ON 6, TNT-INC	PRIDHAM, CARMEN OTCB	04/25/2013 16:04:00	04/26/2013 05:00:00	04/26/2013 14:00:00	TROUBLESHOOT CAR CONTROLLER - PC BOARD, PROCESSOR

Emergency

The Emergency Service Call Report represents the number of times during a selected time period that a service call was designated as an emergency service request (trapped passenger, multiple unit shutdowns etc.) For example, if a service request was originally called in as a passenger being trapped, but Otisline was later notified that the passenger was out and service was still needed, then Otisline will change the status to a regular service call in order to notify the mechanic that emergency service is no longer needed.

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There is no data to display for this time period. This is not a system error.

Building Info Header

Building Id	Building Name	House No	Street	City	Postal Code	StateProvince
FGP323775	HERITAGE TOWER	-	10123 - 103 AVENUE	PEACE RIVER	T8S1J8	AB