



10123 - 103 AVENUE

10123 - 103 AVENUE
PEACE RIVER, AB
T8S1J8

Contracts : FGP60040

Buildings: 1
Units: 2

Otisline No -

Sales Rep:
Sales Rep Contact:

Sales Rep Email

English 800-233-6847, Français
800-238-6847
JIGNESH BULSARA
1-780-444-2900

jignesh.bulsara@otis.com

Contracts: FGP60040

Service Call

A service call is defined as a request from a customer or Otis REM® expert for an unscheduled service visit. A service call is closed once the work is reported as completed by the Otis mechanic.

EP - Equipment Problem CP - Other: Vandalism, water damage, etc. IN - Investigation FD - Flexibility Demand Calls

Building: HERITAGE TOWER FGP323775

Caller	Placed	Unit ID Unit Name	Type	Service Call	Mechanic	Dispatched	Arrived	Closed	Resolution
Linda Jones; Head Housekpr	03/05/2015 09:20:00	C90048/H/R ELV	EP	Large Elv -Goes To 6Th Flr And Just Before Drs Open Makinga Grinding Open ;Rtcb Tdy;	Rodney Neufeld	03/05/2015 09:21:00	03/05/2015 11:09:00	03/05/2015 11:26:00	ADJUSTED HOISTWAY DOORS - DOOR LOCK/BELL CRANK/MECHANICAL

Emergency

The Emergency Service Call Report represents the number of times during a selected time period that a service call was designated as an emergency service request (trapped passenger, multiple unit shutdowns etc.) For example, if a service request was originally called in as a passenger being trapped, but Otisline was later notified that the passenger was out and service was still needed, then Otisline will change the status to a regular service call in order to notify the mechanic that emergency service is no longer needed.

EP - Equipment Problem CP - Other: Vandalism, water damage, etc. IN - Investigation FD - Flexibility Demand Calls

There is no data to display for this time period. This is not a system error.

Building Info Header

Building Id	Building Name	House No	Street	City	Postal Code	StateProvince
FGP323775	HERITAGE TOWER	-	10123 - 103 AVENUE	PEACE RIVER	T8S1J8	AB