



10123 - 103 AVENUE

Contracts : FGP60040

Otisline No -

English 800-233-6847, Français  
800-238-6847

10123 - 103 AVENUE  
PEACE RIVER, AB  
T8S1J8

Buildings: 1  
Units: 2

Sales Rep:  
Sales Rep Contact:

JIGNESH BULSARA  
1-780-444-2900

Sales Rep Email

jignesh.bulsara@otis.com

**Contracts: FGP60040**

**Service Call**

A service call is defined as a request from a customer or Otis REM® expert for an unscheduled service visit. A service call is closed once the work is reported as completed by the Otis mechanic.

**EP - Equipment Problem CP - Other: Vandalism, water damage, etc. IN - Investigation FD - Flexibility Demand Calls**

**Building: HERITAGE TOWER FGP323775**

Caller	Placed	Unit ID Unit Name	Type	Service Call	Mechanic	Dispatched	Arrived	Closed	Resolution
Zeb Goulec (Maint)	07/09/2017 14:45:00	C90048/H/R ELV	EP	Elv H/R, No Pwr, Stk On 2Nd Flr, Drs Clsd, No Pass, Rtc Mon Am	Rodney Neufeld	07/10/2017 06:40:00	07/10/2017 08:53:00	07/10/2017 09:45:00	REPLACED CAR CONTROLLER - FUSE / BREAKER
Kathy Nakonechny (Mgr)	02/02/2017 15:56:00	C90048/H/R ELV	EP	H/R Elv, Drs Intermit Nt Opng On 6, Intermit Nt Stopping On 6,Stl In Svc -Rtc Fri-	Rodney Neufeld	02/02/2017 16:06:00	02/03/2017 08:45:00	02/07/2017 12:00:00	CHECKED OPERATION MAIN MACHINE - BRAKE

## Emergency

The Emergency Service Call Report represents the number of times during a selected time period that a service call was designated as an emergency service request (trapped passenger, multiple unit shutdowns etc.) For example, if a service request was originally called in as a passenger being trapped, but Otisline was later notified that the passenger was out and service was still needed, then Otisline will change the status to a regular service call in order to notify the mechanic that emergency service is no longer needed.

**EP - Equipment Problem CP - Other: Vandalism, water damage, etc. IN - Investigation FD - Flexibility Demand Calls**

**There is no data to display for this time period. This is not a system error.**

**Building Info Header**

Building Id	Building Name	House No	Street	City	Postal Code	StateProvince
FGP323775	HERITAGE TOWER	-	10123 - 103 AVENUE	PEACE RIVER	T8S1J8	AB